



20 Questions to Ask Your Local Emergency Personnel if You Have a Disability for Special Need

Do you have a disability or special needs? Does someone in your family? Here are 20 questions you can ask your emergency officials to learn more about what you need to be prepared for a hurricane emergency:

1. Who qualifies for assisted transportation to shelters?
2. Who qualifies for special needs assistance?
3. What accommodations will be made for assisted transportation for individuals who use wheelchairs or other mobility devices if they do not qualify for special needs evacuation assistance? Will there be vehicles with lifts available?
4. How many individuals with special needs can the parish evacuate?
5. How many individuals who need evacuation transportation assistance is the parish prepared for?
6. Does the parish have "point-to-point" sheltering or will people receiving evacuation assistance be taken to state shelters? ("point-to-point" shelters are those set up, staffed, and maintained by the parish itself.)
7. What is the capacity of the shelter the parish has arranged? What happens if that shelter reaches capacity?
8. If the parish has Point-to-Point sheltering, what do I need to bring with me? What does the parish provide?
9. How do you sign up for special needs evacuation assistance?
10. What's the process for using transportation assistance?
11. Could there be a delay or wait if I need special needs evacuation assistance via ambulance?
12. How do you sign up for transportation assistance other than special needs?
13. What is the process for using transportation assistance?
14. What are the pick-up points for transportation assistance?
15. If I cannot get to a pick-up point, can someone come to get me?
16. Do you have a reverse 911 system that will contact me when the parish calls for mandatory evacuation?
17. How do I sign up for that?
18. Does the parish have an emergency radio station that will provide emergency information?
19. How will the parish keep in contact with citizens after a disaster?
20. Where can I go to contact the parish?

For more information contact:

Bayou Land Families Helping Families
LA Family to Family Health Information Center

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